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Date: 8th September 2017

Dear Sir/Madam,

A meeting of the **Partnerships Scrutiny Committee** will be held in the **Sirhowy Room, Penallta House** on **Thursday, 14th September, 2017** at **5.30 pm** to consider the matters contained in the following agenda. You are welcome to use Welsh at the meeting, a minimum notice period of 3 working days is required should you wish to do so. A simultaneous translation will be provided if requested.

Yours faithfully,

A handwritten signature in blue ink that reads 'Chris Burns'.

Chris Burns
INTERIM CHIEF EXECUTIVE

AGENDA

| | Pages |
|-------------------------------------|-------|
| 1 To receive apologies for absence. | |
| 2 Declarations of interest. | |

Councillors and Officers are reminded of their personal responsibility to declare any personal and/or prejudicial interest(s) in respect of any item of business on this agenda in accordance with the Local Government Act 2000, the Council's Constitution and the Code of Conduct for both Councillors and Officers.

To approve and sign the following minutes: -

A greener place Man gwyrddach



| | | |
|---|--|---------|
| 3 | Partnerships Scrutiny Committee held on 15th February 2017 | 1 - 4 |
| To receive and consider the following Scrutiny reports: - | | |
| 4 | Partnerships Scrutiny Committee Forward Work Programme. | 5 - 10 |
| 5 | Public Services Board Draft Well-being Plan - 'The Caerphilly We Want'. | 11 - 32 |
| 6 | Public Services Board Performance - Summary of Latest Exception Reports. | 33 - 40 |

Circulation:

Councillors M.A. Adams, Mrs E.M. Aldworth, K. Dawson, K. Etheridge, Mrs C. Forehead, Miss E. Forehead, L. Harding, G. Kirby, C.P. Mann, Mrs D. Price (Vice Chair), J. Pritchard (Chair), J. Ridgewell, Mrs M.E. Sargent, R. Saralis, J. Taylor and L.G. Whittle

Co-opted Members: Ms L.C. Jones (Menter Iaith Sir Caerffili) and M. Diggle (Youth Forum)

Invited Representatives: Mrs S. Curley (Office of the Gwent Police and Crime Commissioner) and A. Hussey (South Wales Fire and Rescue Authority)

And Appropriate Officers



PARTNERSHIPS SCRUTINY COMMITTEE

MINUTES OF THE MEETING HELD AT PENALLTA HOUSE, YSTRAD MYNACH
ON WEDNESDAY, 15TH FEBRUARY 2017 AT 5.00 P.M.

PRESENT:

Councillor S. Morgan – Chair
Councillor G. Kirby – Vice Chair

Councillors:

L. Binding, Mrs P. Cook, C. Cuss, Ms E. Forehead, C. Hawker, C.P. Mann, Mrs G. Oliver and J. Simmonds

Together with:

R. Hartshorn (Head of Public Protection), J. Williams (Solicitor), C. Forbes-Thompson (Interim Head of Democratic Services), K. Peters (Corporate Policy Manager) and C. Evans (Committee Services Officer)

Outside Bodies: S. Curley (Office of the Police and Crime Commissioner for Gwent), Ms L.C. Jones (Menter Iaith Sir Caerffilli) and M. Diggle (Caerphilly Youth Forum)

1. APOLOGIES

Apologies for absence were received from Councillors J.E. Fussell, D. Rees, R. Saralis and J. Taylor.

2. DECLARATIONS OF INTEREST

There were no declarations of interest received at the beginning or during the course of the meeting.

3. MINUTES – 15TH SEPTEMBER 2016

RESOLVED that, subject to it being noted that Minute 6 (Undertaking the Caerphilly County Borough Assessment of Local Well-being) refers to the Caerphilly Public Services Board Standing Conference, which took place on 14th October 2016, the minutes of the Partnerships Scrutiny Committee meeting held on 15th September 2016 (minute nos. 1 - 7) be approved as a correct record and signed by the Chair.

REPORTS OF OFFICERS

Consideration was given to the following reports.

4. PARTNERSHIPS SCRUTINY COMMITTEE FORWARD WORK PROGRAMME

The report provided Members with details of the upcoming reports to the Committee. Members were asked to consider and agree that, following the Local Government Elections, a workshop be scheduled to consider the forward work programme going forward.

Members were also reminded to make any report requests to Democratic Services, so they can be scheduled accordingly.

Following consideration and discussion, it was moved and seconded that the Officers recommendation to schedule a workshop following the Local Government Election be approved. By a show of hands this was unanimously agreed.

5. PERFORMANCE MANAGEMENT FRAMEWORK- CAERPHILLY PUBLIC SERVICES BOARD

The report outlined to the Partnerships Scrutiny Committee that its role, under the Well-being of Future Generations (Wales) Act 2015 would be to review, or scrutinise, the governance arrangements of the Caerphilly Public Services Board.

It was noted that the Caerphilly Public Services Board (PSB) operates under a Performance Management Framework, which sets out and monitors the performance of partners against the current partnership plan. The framework has been updated in line with new legislation and statutory guidance, and the report detailed that the operation and performance of the Public Services Board, to allow members to discharge their statutory power, and further their understanding of the role of the partners that comprise the Public Services Board.

The Committee noted that the Caerphilly PSB meets on a quarterly basis to consider its duties and responsibilities and receive performance reports from delivery groups that are currently delivering the five priority areas in 'Caerphilly Delivers'; Prosperous Caerphilly, Safer Caerphilly, Learning Caerphilly, Healthier Caerphilly and Greener Caerphilly.

Each delivery group takes responsibility for its theme area and delivers against action plans that set out its programmes and projects. The action plans are measured by scorecards that track actions and relevant performance indicators which contribute to the priority area. Any exceptions to progress, either positive or negative, are highlighted in an exception report produced on a quarterly basis.

The Committee thanked the Officer for the detailed report and discussion ensued. A member sought further information on the involvement of Probation services, raising particular concerns for ex-offenders later becoming homeless. It was noted that the Gwent Director for the Probation Service is a Member of the PSB, thus contributing towards the Safer Caerphilly Scorecard and working in partnership with the Local Authority to tackle homelessness. A further report was requested on the work to tackle homelessness and ex-offenders.

Discussion ensued around involvement of Young People within the PSB. It was noted that young people were involved, through the Youth Forum, in the well-being assessment, with workshops being arranged to encourage feedback from the young people of the borough on the assessment and what Well-being should look like. In addition, The Parent Network has fed well into the assessment and planning stage.

Finally, Members were asked to consider that, whilst the PSB was set up in April 2016, there is still a considerable amount of work to be done and the PSB is in a transition period. This is the second meeting of the Partnerships Scrutiny Committee, and focus will be centred around the well-being assessment going forward. In addition, Members were reminded that any aspects of the work of the PSB they wish to consider can be requested for further reports.

Members thanked the Officers for the detailed report and requested a summary of exception reporting at future meetings.

The Scrutiny Committee noted the report.

6. LOCAL WELL-BEING ASSESSMENT FOR THE COUNTY BOROUGH AREA

The report provided the Committee with an overview of the Local Well-Being Assessment (Well-being Assessment) for the County Borough and sought any comments.

The draft Well-being Assessment was approved by the Public Services Board (PSB) on the 6th December 2016. The Well-being Assessment, which was prepared by the Corporate Policy Unit on behalf of the PSB, is part of the requirements set out in the Well-being of Future Generations (Wales) Act 2015. The Assessment has been developed by considering the known data for the area and consulting extensively on residents perceptions of well-being, now and in the future. It highlighted a number of emerging trends that will be the focus of objective setting and planning across public services. The subsequent Well-being Plan will be developed over the 16 month period leading up to May 2018.

It was noted that the Future Generations Commissioner for Wales is a statutory consultee and has provided comments on the draft Assessment, with a request that Partnerships Scrutiny Committee are provided with the comments.

The Committee thanked the Officers for the report and discussion ensued. In discussing the Well-being assessment, a representative from the Youth Forum sought further information on priorities within the plan and its consideration for Mental Health Awareness, which is a key priority for the Caerphilly Youth Forum. Officers explained that, whilst this has not been listed as a key issue, it has been included within the assessment; however, more explicit wording would be included for clarity.

A Member sought further information on the plan for continued involvement and engagement. It was noted that currently there are communication events underway, the draft Well-being assessment is available on social media, amendments will continue to be made until the document is final. In addition, it was noted that, when the planning process commences, further consultation would be sought in order to develop action plans and delivery of objectives.

Further information was sought on the availability of the consultation in Welsh. Officers outlined that, unlike other public bodies, the PSB is not currently subject to the Welsh Language Standards, and, as the Well-being assessment is a "technical" document, translation was not required. The PSB had, however, taken the decisions to provide a Welsh language version as soon as translation can be completed. Members were asked to note that Menter Iaith Sir Caerffili has been involved in the process, offering translation provision and has encouraged Welsh speakers to engage.

In considering the appended feedback from the Future Generations Commissioner for Wales and improvement recommendations therein, further details were sought on the PSB. Caerphilly CBC response. Officers explained that a response had been provided to the Commissioner and where possible, the recommendations would be incorporated into the plan. In addition, it was noted that feedback has been provided from Welsh Government (WG) and Members were pleased to note that the WG were satisfied with the document.

Officers agreed that the WG response, as well as the PSB response to the Future Generations Commissioner for Wales would be circulated to the Committee.

Following consideration and discussion, it was moved and seconded that the recommendation in the report be approved. By a show of hands this was unanimously agreed.

RESOLVED that for the reasons contained in the Officers report the content of the Caerphilly Public Services Board's draft Assessment of Local Well-Being be noted and the committee offer their comments.

The meeting closed at 6.10 p.m.

Approved as a correct record and subject to any amendments or corrections agreed and recorded in the minutes of the meeting held on 14th September 2017, they were signed by the Chair.

CHAIR



PARTNERSHIPS SCRUTINY COMMITTEE – 14TH SEPTEMBER 2017

SUBJECT: PARTNERSHIPS SCRUTINY COMMITTEE FORWARD WORK PROGRAMME

REPORT BY: ACTING DIRECTOR OF CORPORATE SERVICES & SECTION 151 OFFICER

1. PURPOSE OF REPORT

1.1 To report the Partnerships Scrutiny Committee Forward Work Programme.

2. SUMMARY

2.1 Forward Work Programmes are essential to ensure that Scrutiny Committee agendas reflect the strategic issues facing the Council and other priorities raised by Members, the public or stakeholders.

3. LINKS TO STRATEGY

3.1 The operation of scrutiny is required by the Local Government Act 2000 and subsequent Assembly legislation. The Forward Work Programmes contribute to the following Well-being Goals within the Well-being of Future Generations Act (Wales) 2016 by ensuring that there is an effective scrutiny function and council policies are scrutinised against the following goals:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh language
- A globally responsible Wales

4. THE REPORT

4.1 The Partnerships Scrutiny Committee forward work programme attached in Appendix 1 of the report outlines provisional and previously agreed reports planned for the period September 2017 to December 2018 and is presented for Members discussion and consideration as they determine their priorities for the year ahead.

4.2 The forward work programme is made up of reports identified by officers and members, which the committee prioritise into three priority areas, priority 1, 2 or 3. Members are asked to consider the work programme, set their priorities, consider any expert witnesses they would like to invite in relation to any of the reports presented, and any report requests made by Committee Members and agree its content before it is published on the council website. The

Partnerships Scrutiny committee will review this work programme at every meeting going forward alongside report requests.

5. WELL-BEING OF FUTURE GENERATIONS

- 5.1 This report contributes to the well-being goals as set out in links to strategy above. It is consistent with the five ways of working as defined within the sustainable development principle in that by ensuring the scrutiny function is effective when reviewing services and policies and ensure it considers the wellbeing goals.

6. EQUALITIES IMPLICATIONS

- 6.1 There are no specific equalities implications arising as a result of this report.

7. FINANCIAL IMPLICATIONS

- 7.1 There are no specific financial implications arising as a result of this report.

8. PERSONNEL IMPLICATIONS

- 8.1 There are no specific personnel implications arising as a result of this report.

9. CONSULTATIONS

- 9.1 There are no consultation responses that have not been included in this report.

10. RECOMMENDATIONS

- 10.1 That Members consider and agree the final forward work programme prior to publication.

11. REASONS FOR THE RECOMMENDATIONS

- 11.1 To improve the operation of scrutiny.

12. STATUTORY POWER

- 12.1 The Local Government Act 2000.

Author: Emma Sullivan, Interim Scrutiny Officer
Consultees: Cath Forbes-Thompson, Interim Head of Democratic Services
Gail Williams, Interim Head of Legal Services and Monitoring Officer
Dave Street, Corporate Director Social Services

Appendices:
Appendix 1 Partnerships Scrutiny Committee Forward Work Programme.

| Partnerships Scrutiny Committee Forward Work Programme September 2017 to December 2018 | | | |
|---|--|---|--|
| Meeting Date: 14th September 2017 | | | |
| Subject | Purpose | Key Issues | Witnesses |
| Public Services Board Draft Wellbeing Plan – The Caerphilly We Want (P1) | To provide the committee with the first draft of the Caerphilly Public Services Board Wellbeing Plan for consideration and comment. | To seek the views of the Partnerships Scrutiny Committee on the draft well-being plan prior to its formal 12-week public and stakeholders consultation. | Kath Peters – Corporate Policy Manager |
| Public Services Board Performance Summary of Latest Exception Reports (P2) | To provide a summary of performance under the current single integrated plan, 'Caerphilly Delivers', of the Caerphilly Public Services Board | To present the performance summary against the current single integrated plan, pending the PBS's first well-being plan for the county borough area. | Kath Peters, Corporate Policy Manager |
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| Partnerships Scrutiny Committee Forward Work Programme September 2017 to December 2018 | | | |
|--|---|------------|-----------------------------------|
| Meeting Date: 15th March 2018 | | | |
| Subject | Purpose | Key Issues | Witnesses |
| Final Caerphilly Public Services Board Wellbeing Plan – The Caerphilly We Want (P1) | To present the final Caerphilly Public Services Board Wellbeing Plan – The Caerphilly We Want | | Caerphilly Public Services Board. |
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| Partnerships Scrutiny Committee Forward Work Programme September 2017 to December 2018 | | | |
|---|----------------|-------------------|------------------|
| Meeting Date: 13th September 2018 | | | |
| Subject | Purpose | Key Issues | Witnesses |
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Partnership Scrutiny Committee Forward Work Programme

| Meeting Date: To Be Confirmed | | | |
|--------------------------------------|----------------|-------------------|------------------|
| Subject | Purpose | Key Issues | Witnesses |
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PARTNERSHIPS SCRUTINY COMMITTEE – 14TH SEPTEMBER 2017

SUBJECT: PUBLIC SERVICES BOARD DRAFT WELL-BEING PLAN-‘THE CAERPHILLY WE WANT’

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

1.1 To provide to Partnerships Scrutiny Committee, as a statutory consultee, the first draft Caerphilly Public Services Board Well-being Plan, ‘The Caerphilly We Want 2018-2023’ for consideration and comment.

2. SUMMARY

2.1 The Caerphilly Public Services Board (PSB) has developed its draft well-being plan for the area. The attached report was presented to the PSB at its meeting of the 5th of September 2017. A verbal update on comments received will be provided.

2.2 Partnerships Scrutiny Committee, as the relevant local authority overview and scrutiny committee are a statutory consultee for the local well-being plan under Section 43 of the Well-being of Future Generations (Wales) Act 2015.

2.3 The draft well-being plan is subject to a formal 12-week public and stakeholder consultation, commencing October 2017. The final version of the well-being plan will be provided to Partnerships Scrutiny Committee at its 15th of March 2018 meeting.

3. LINKS TO STRATEGY

3.1 The Caerphilly Public Services Board has a statutory responsibility to contribute to the 7 National Well-being Goals for Wales. They must set local well-being objectives for the area and must take all reasonable steps to meet those objectives. In so doing the PSB must contribute to:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh language
- A globally responsible Wales

3.2 The local Well-being Plan, ‘The Caerphilly We Want 2018-2023’ sets out how the PSB has developed its local objectives of well-being (the Well-being Objectives) and the steps it intends to take to meet them. .

4. THE REPORT

- 4.1 The Caerphilly Public Services Board has developed the draft well-being plan for the area following extensive public and stakeholder consultation and an assessment of the known data for the county borough area. The local assessment of well-being has informed the development of the draft plan. The plan, 'The Caerphilly We Want 2018-2023' is the first well-being plan of the Public Services Board and sets out the Well-being Objectives of the PSB and the steps it intends to take to meet those objectives.
- 4.2 The plan must be published within 12 months of an ordinary general election i.e. the 3rd of May 2018 and must be subject to a number of formal consultation and approval processes. Partnerships Scrutiny Committee are a formal statutory consultee under Section 43 of the Well-being of Future Generations (Wales) Act 2015.
- 4.3 The attached report was presented to the Caerphilly Public Services Board at its meeting of the 5th of September 2017. A verbal report on comments received will be provide to Committee.
- 4.4 The local well-being plan will be redrafted following consultation. A final version will be presented to Partnerships Scrutiny Committee at its 15th of March 2018 meeting.

5. WELL-BEING OF FUTURE GENERATIONS

- 5.1 This report contributes to the Well-being Goals set out in the Links to Strategy above. It is consistent with the five ways of working as set out in the sustainable development principle in the Act, since it allows Partnerships Scrutiny Committee to consider how the actions of the Public Services Board are:

- Long Term – Balancing short-term needs with the needs to safeguard the ability to also meet long-term needs
- Prevention - Acting to prevent problems occurring or getting worse to help public bodies meet their objectives
- Integration – Considering how the well-being objectives may impact upon each of the well-being goals, or on the objectives of other public bodies
- Collaboration – Acting in collaboration with any other person that could help the board to meet its well-being objectives
- Involvement – Involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

6. EQUALITIES IMPLICATIONS

- 6.1 This report is for information purposes only, so the Council's full Equalities Impact Assessment process does not need to be applied. The impetus of the legislation, in respect of a 'More Equal Wales', does however support equalities issues and so the work of the PSB considers equalities requirements throughout.

7. FINANCIAL IMPLICATIONS

- 7.1 There are no financial implications in relation to this report.

8. PERSONNEL IMPLICATIONS

- 8.1 There are no personnel implications in this report.

9. CONSULTATIONS

- 9.1 This report has been sent to the consultee listed below and all comments received are reflected in this report.

10. RECOMMENDATIONS

- 10.1 That Committee consider and comment upon the first draft Caerphilly Public Services Board Well-being Plan, 'The Caerphilly We Want 2018-2023'.

11. REASONS FOR RECOMMENDATIONS

- 11.1 To allow Partnerships Scrutiny Committee to discharge their responsibilities under Section 35 of the Well-being of Future Generations (Wales) Act 2015 having regard to the Welsh Government Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards .

12. STATUTORY POWER

- 12.1 Section 35 of the Well-being of Future Generations (Wales) Act 2015.

Author: Kathryn Peters, Corporate Policy Manager, Caerphilly CBC and PSB
Coordinator

Committees: Councillor Jamie Pritchard, Chair
Councillor Dianne Price, Vice Chair
David Street, Corporate Director, Social Services
Rob Hartshorn, Head of Public Protection
Mike Eedy, Principal Accountant
Anwen Rees, Senior Policy Officer (Equalities and Welsh Language)
Shaun Watkins, Principal HR Officer

Background papers: Welsh Govt guidance on the scrutiny of Public Services Boards-
<http://gov.wales/docs/dpsp/publications/170817-public-services-boards-guidance-en.pdf>

Appendices:

Appendix 1: Report to Caerphilly Public Services Board 5th September 2017- Local Well-being Plan

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CAERPHILLY PUBLIC SERVICES BOARD–5TH SEPTEMBER 2017

SUBJECT: DRAFT WELL-BEING PLAN

REPORT BY: PAUL COOKE, SENIOR POLICY OFFICER

1. PURPOSE OF REPORT

- 1.1 To update Caerphilly Public Services Board (PSB) on the work undertaken since June 2017, when the PSB agreed six areas for action to be developed into Well-being Objectives. The report also sets out the proposed timeline towards development of the Well-being Plan for the Caerphilly county borough area.
- 1.2 For the PSB to consider and comment on the draft Well-being Plan (Appendix 1) prior to it being circulated as part of the statutory 12 week consultation period.
- 1.3 To update PSB members on the use of the allocation of Welsh Government funding for the region (£74,000) for the development of an on-line tool to measure the well-being of the local population, and academic research into a 'future assessment' for the Gwent area.

2. SUMMARY

- 2.1 At the meeting on the 6th June 2017 Caerphilly Public Services Board (PSB) agreed six areas for action to be developed into Well-being Objectives. These areas had been subject to in depth investigation by partners as part of the response analysis process. The response analyses have been used to develop the priorities for collaborative action for the Well-being Plan 2018-2023.
- 2.2 The PSB is required to set Well-being Objectives that will maximise its contribution to the well-being goals, and set the steps it intends to take to meet these objectives. There is a statutory duty to seek the advice and assistance of the Future Generations Commissioner for a 14-week period in developing the Well-being Plan. This 14 week consultation was initiated on the 21st July 2017. Three meetings have been held with the Commissioners office and the draft Well-being Plan has been developed in consultation with them. A drop in session with Welsh Government has informed development further.
- 2.3 This report requests that the PSB consider and comment on the draft Well-being Plan so that it can be circulated as part of the statutory 12 week stakeholder and public consultation.
- 2.4 Two key pieces of work are being progressed on a Gwent wide basis by the Gwent Strategic Well-being Assessment Group. The first is supported by the G7 Group and aims to consider the commonalities in the assessments being undertaken across the region with a view to 'lifting' a set of Gwent Well-being Objectives that may receive, or inform, collaborative focus. The second is the proposed use of the annual Welsh Government financial support to PSB's.

3. LINKS TO STRATEGY

- 3.1 The work of the Caerphilly Public Services Board directly impacts on all 7 National Well-being Goals for Wales. Further the Board is statutorily required by the Act, and its associated statutory guidance, 'Shared Purpose: Shared Future', to act jointly to do all it can to improve the economic, environmental, social and cultural well-being of the area.

4. THE REPORT

- 4.1 At the meeting on the 6th June 2017 Caerphilly Public Services Board agreed six areas for action to be developed into Well-being Objectives. These areas had been subject to in depth investigation as part of the response analysis process. Since that meeting work has been undertaken to develop the draft Well-being Plan. This work has included consulting with the Future Generations Commissioner as required under the Well-being of Future Generations (Wales) Act 2015. Input has also been provided by PSB partner organisations.
- 4.2 The draft Plan has been shaped by the PSB's desire for it to reflect a new approach and new ways of working, including a shift away from the silo working that characterised some of the work under the Single Integrated Plan. It is underpinned by the 5 ways of working under the Sustainable Development Principle. The feedback from residents and partners that there are many positive aspects to living and working in Caerphilly county borough, is central to the draft Plan.
- 4.3 The draft Well-being Plan – 'The Caerphilly We Want' includes 4 high level objectives:
- **Positive Change** - A shared commitment to cross-sectoral change
 - **Positive Start** - Giving our future generations the best start in life
 - **Positive People** - Empowering and enabling all our residents to achieve their own potential
 - **Positive Places** - Enabling our communities to be resilient and sustainable
- 4.4 The Well-being of Future Generations (Wales) Act 2015, requires PSB's to set out the steps that will be taken to achieve the objectives. The draft Well-being Plan includes a delivery plan. This sets out areas for action under each of the 4 objectives, identifies how these will be co-ordinated, and how they will be reported to the PSB.
- 4.5 The activities and actions will change throughout the lifetime of the 5-year Well-being Plan and it has already been established that some issues may be better delivered by regionalised arrangements, either because partners operate at a higher geographical level, work is funded at a regional level, or other external drivers dictate that a regionalised delivery makes more sense e.g. the Cardiff Capital Region City Deal. Other activity will need to be local at the county borough area, or smaller geographies, because delivery partners operate at that level, or community action is required e.g. the Lansbury Park Coalition for Change.
- 4.6 The local assessment of well-being identified a total of 37 issues. At the meeting on the 6th June 2017 the PSB agreed that consideration should be given to how each of the 37 issues would be responded to. Some of these will be tackled collaboratively as part of the PSB Well-being Plan. The remaining issues will also be addressed but separate to the Plan.
- 4.7 **Well-being Plan timeline.** The Plan must be in place within 12 months of an ordinary election i.e. by the 3rd May 2018. However, it must also receive board approval by the statutory PSB member organisations. Proposed board meeting dates are in brackets:
- Full Council Caerphilly CBC (6th March 2018)
 - SWFRS Sub-groups and Board (15/1/18, 29/1/18 and 26/3/18)
 - ABUHB Public Partnership and Well-being Committee (9/11/17) and Board meeting (24/1/18)

- Natural Resources Wales Board (TBC)

Given the forward work programmes of boards it is envisaged that the Plan will progress through formal approval from January 2018, with any final revisions that are required incorporated. Statutory members are asked to confirm the dates of relevant board meetings.

The draft Plan must undergo a 12-week public and stakeholder consultation and it is intended that this will commence in October 2017, after any amendments are made following this PSB meeting.

4.8 Statutory 12-week consultation period. The feedback on the consultation process employed for the Well-being Assessment was overwhelmingly positive, it is therefore proposed that the PSB take a similar approach to the formal 12-week public consultation for the 'The Caerphilly We Want' Wellbeing Plan, commencing in October. The consultation will seek feedback on the plan but will also encourage residents and partners to consider how they can contribute to the work moving forward. In line with the PSB's Communication Engagement Strategy it is proposed to continue with an integrated and inclusive approach that aims to inform as well as engage, accommodating as many communication styles as possible including:

- Surveys, online and hard copy
- Facilitated Community Area workshops:
 - 4 Public consultation events to be held: 1 morning, 2 afternoons and 1 evening.
 - Rhymney - St David's Centre
 - Bargoed - Ebenezer Chapel
 - Caerphilly - Twyn Community Centre
 - Risca - OAP Hall
- Facilitated professionals engagement workshops
 - 2 key stakeholder events
 - Standing Conference, October/November at Llancaiach Fawr Manor
 - Future Scenarios '3' 25th October: location Ebenezer Baptist Chapel
- Facilitated workshops for Town & Community Councils
- Face to face discussions
- Shared engagement with PSB partners
- Light touch information sessions

That dates of the consultation events will take into account, as far as is possible, the range of wider consultations being undertaken in the autumn to try to prevent 'consultation fatigue'.

4.9 G7 Gwent Priorities Project. The G7 Group, comprising the 5 Gwent local authorities, Gwent Police, the Police and Crime Commissioner for Gwent, ABUHB and SWFRS have agreed a project to examine the 5 local assessments of well-being and derive any commonalities to be lifted to a set of Gwent well-being priorities, or objectives. A commissioned provider is undertaking this work, which has been funded by PHW and is being facilitated by SWFRS.

A set of Gwent priorities will have no legal status while there continue to be 5 individual Public Services Boards. However, the work will undoubtedly have some value in planning delivery of any regional issues across borders. Each Public Services Board would need to determine what, if any, resources it devoted to delivering Gwent priorities given commitment to local Well-being Plans. Further reports will be brought forward to the Public Services Board as the project progresses. The Gwent Strategic Well-being Assessment Group is assisting and working with the commissioned provider. Importantly the work is considering the Cardiff Capital Region City Deal.

4.10 **2017/2018 Welsh Government PSB Support Funding.** For the past two financial years Welsh Government have made available small amounts of funding to support the work of Public Services Boards. For 2017/18 an amount of £74,000 has been made available to the Gwent region to address any gaps in the evidence base, enable assessments to become an ongoing process, support community engagement and improve analytical capacity. The Gwent Strategic Well-being Assessment Group manages this funding on behalf of the region. Caerphilly County Borough Council is undergoing a procurement process, on behalf of the group, to deliver two products:

1. A framework and toolkit to enable a better understanding of the local determinants of sustainable and equitable well-being. This will include development of a set of indicators to measure aspects of well-being including work, health, education, sense of place and community. Analysis will be available at the granular level i.e. communities, electoral wards and Mid Layer Super Output Areas. The toolkit will also include a web based tool to engage with communities and measure the subjective well-being of individuals.
2. An academic research product to consider the future Gwent landscape of population, work, employment, transport, homes and community, health, culture and language, community safety and policing, pollution, climate, environment, tourism, education, natural resources.

5. WELL-BEING OF FUTURE GENERATIONS

5.1 The Well-being Plan must consider those collective actions and activities that will maximise well-being for the area in a sustainable way, that is, in accordance with the sustainable development principle in the Act. In assessing the contribution that can be made the Plan will need to consider:

- **Involving** local communities and other stakeholders
- **Collaborative** and collective action
- **Long term** change to secure the well-being of future generations
- **Integrating** actions and activities across the goals and the work programmes of partners
- **Preventative** activity to consider preventing issues that will damage well-being

6. EQUALITIES IMPLICATIONS

6.1 An Equalities Impact Assessment has not been conducted as this report gives an update on work to progress the Well-being Plan. The Plan will be subject to an Equalities Impact Assessment.

7. FINANCIAL IMPLICATIONS

7.1 There are no financial implications. PSB partners have committed to providing support in kind in developing the Well-being Plan.

8. PERSONNEL IMPLICATIONS

8.1 The responsibility to complete the statutory duties placed on the PSB applies across all statutory partners equally.

9. CONSULTATIONS

9.1 This report reflects the responses received from consultees.

10. RECOMMENDATIONS

- 10.1 That the PSB consider and comment on the draft Well-being Plan to go forward for the 12-week statutory consultation period.
- 10.2 That PSB members continue to allow key officer contacts, who have already been engaged in this work, to assist the Corporate Policy Unit of Caerphilly County Borough Council in this process, as part of support in kind.
- 10.3 That statutory partners advise of the dates of relevant board meetings so that the timely submission can be achieved.

11. REASONS FOR THE RECOMMENDATIONS

11.1 To ensure timely progress towards development of the Well-being Plan for the area.

12. STATUTORY POWER

12.1 Well-being of Future Generations (Wales) Act 2015

Author: Paul Cooke, Senior Policy Officer, Caerphilly County Borough Council
Consultees: Cllr David Poole- Leader of Caerphilly County Borough Council
Chris Burns- Interim Chief Executive Caerphilly County Borough Council
Rob Hartshorn- Head of Public Protection, Caerphilly County Borough Council
Kathryn Peters – Corporate Policy Manager, Caerphilly County Borough Council
Vicki Doyle, Policy Officer, Caerphilly County Borough Council

Background Papers:

<http://your.caerphilly.gov.uk/publicservicesboard/content/what-does-wellbeing-mean-you>

Appendices:

Appendix 1 Draft 'The Caerphilly We Want' Well-being Plan 2018-2023

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THE CAERPHILLY WE WANT

The Vision of Caerphilly Public Services Board

Caerphilly Public Services Board (the Board) is committed to improving the outcomes for all residents living in the county borough area. Its focus will be on collaborative activity and shared commitment to work differently to bring about positive changes in the economic, environmental, social and cultural landscape of the area.

Assessing the well-being of the area has determined the local Well-being Objectives that the Board will focus on over the five year timeframe of the “The Caerphilly We Want” Well-being Plan. These objectives are intended to achieve a generational shift in focus for public sector activity in the area, to bring about tangible improvements in the well-being of current and future generations.

In order to focus its combined resources, the Board will promote activity that is outside the ‘day job’ of each individual member organisation, in order to make innovative directional changes. Actions taken will be truly collaborative in nature, involving more than one partner. Actions highlighted through the local Assessment of Well-being are those that are intended to bring about long-term change in well-being outcomes for our population. The Board understands that securing the well-being of its population prevents need, and reduces demand further down the line. Integrating activity across the partner members is considered to be the best chance of securing maximum impact for decreasing public sector resources.

The Board will continue to involve communities, the private and third sectors, and other groups and bodies with an interest in improving the well-being of the area in its action planning and activities. Long-term generational change takes time, and this first Well-being Plan for the area sets the strategy for the first five years.

The Board has adopted the local Well-being Objectives set out below in order to achieve “The Caerphilly We Want”.

Positive Change

A shared commitment to cross-sectoral change

- Provide leadership to facilitate the necessary organisational culture change, and shift to new ways of working in accordance with the Sustainable Development Principle
- Use our assets and resources more intelligently and sustainably
- Support our residents and partners to contribute fully to the Caerphilly we all want

Positive Start

Giving our future generations the best start in life

- Investigate opportunities to invest in the early years to build resilience across the life course and improve outcomes for current and future generations
- Create an ACE (Adverse Childhood Experience) informed Caerphilly county borough to enable collaborative strategic action that can reduce and prevent ACEs and build resilience in children

Positive People

Empowering and enabling all our residents to achieve their own potential

- Facilitate a shift towards collaborative working with an emphasis on prevention to address current and future health and well being challenges.
- Develop a co-ordinated programme of volunteering, maximising it as a route to personal well-being and employment, including promoting corporate volunteering
- Establish all age apprenticeship programmes across PSB member organisations with co-ordinated points of access
- Equip our residents to manage their health and well being needs in partnership with services

Positive Places

Enabling our communities to be resilient and sustainable

- Support our most disadvantaged communities to be resilient, cohesive and enable them to help themselves
- Protect, enhance and promote our natural environment and foster community action on environmental issues
- Work with regional partners to create safe, confident communities and promote community cohesion.
- Increase the contribution that the environment makes to the health and well-being of our residents.
- Provide primary and community health services closer to home

Achieving these objectives will be done differently to previous integrated planning processes. Activity will not be undertaken in silos, performance will not be focused on outputs but on outcome orientated action, and the accountability for delivering actions will be directly with Board members.

'THE CAERPHILLY WE WANT' WELL-BEING PLAN

Context

The Caerphilly Public Services Board operates in a local, regional and national policy context. A number of key strategic drivers will be taken account of alongside this first Well-being Plan for the area. Local is defined as within the Caerphilly county borough local authority area. Regional strategic planning for the ten authorities of South East Wales is focusing on the Cardiff Capital Region City Deal, the regions ambitious vision for a vibrant well-connected economy in the area. The Ministerial Valleys Taskforce is focusing on similar aims for communities along the M4 corridor. Deliverable and tangible outcomes for the City Deal, and Valleys Taskforce, support and sit alongside this local Well-being Plan. Local Government Reform has set a regional direction for strategic economic development, land use and transport planning. The actions and activities in this plan will complement (not contradict or duplicate) and support and enhance (not undermine) regional planning.

With the exception of the local authority, Board members operate at wider geographies than Caerphilly county borough, and therefore this Well-being Plan is written to be mindful of the Well-being Objectives of partner members. The associated Well-being Delivery Plan includes actions that are selected based on what partner members can deliver for the local area. However, there is a need to ensure consistency of delivery outside the county borough for the Gwent footprint, and City Deal footprint in particular.

The Social Services and Well-Being (Wales) Act 2014, and its associated Regional Area Plan, is determining the needs of the population for health and social care support. The Population Needs Assessment for the Area Plan, and the Well-being Assessment for the Well-Being Plan, have naturally identified areas that overlap. To illustrate one such example, loneliness and isolation linked to an ageing population has been identified in both assessments. Actions within the Well-Being Plan will complement those of the Area Plan, particularly where they prevent poor well-being escalating into a need for care and support.

Future Trends

The local Assessment of Well-being has extrapolated, as far as is possible, the future trends for the area under the seven National Well-being Goals for Wales. This is further supported by Welsh Government's Future Trends report. The Board is encouraged that this key resource will contribute to decision making over the lifetime of the plan and beyond. This Well-Being Plan is not intended to be a static document. The actions and activities set out in the associated Delivery Plan will be achieved over variable time frames. Each activity is intended to result in an incremental improvement in well-being, and as actions are achieved and evidenced practice embedded, new activity will be undertaken. Future well-being assessments and informed decision-making will assist in this.

The Public Services Boards in Gwent have commissioned a future scenarios assessment of the Gwent area that will inform the Delivery Plan from May 2018 and beyond. This, combined with the local Assessment of Well-being and the Future

Trends report, will ensure the Well-Being Plan is a live document that evolves as the Board aims to serve the well-being of future generations moving forward.

How did we arrive at our objectives?

The Assessment of Well-being identified 37 issues for further consideration and possible further work by the Public Services Board, in order to help develop its Well-being Objectives. A series of prioritisation exercises were undertaken with a range of participants, which identified six priority areas for the Board to consider, namely:

1. Providing training, support, apprenticeships and employment opportunities that are appropriate for all ages and sectors of the community.
2. Identifying and breaking the cycle of Adverse Childhood Experiences.
3. Ensuring people feel safe in their community, by reducing crime and anti-social behaviour and the fear of crime.
4. Developing suitable, sustainable housing that meet the variety of people's needs, including affordable housing.
5. Facilitating a shift from mental and physical ill health to a society that enables people to adopt healthy behaviours. To reduce the inequality gap in life expectancy and healthy life expectancy between the most and least deprived populations in the county borough.
6. Reducing low level environmental issues by fostering respect, responsibility and ownership of local areas. Improving the provision of, access to and promotion of community outdoor spaces, green spaces and the wider countryside.

The Board considered the Assessment of Well-being and the six priority areas identified above at its meeting in March 2017. At this meeting the Board agreed that more detailed investigations, in the form of 'response analyses' should be undertaken into the 6 priority areas. A common template was used for each topic area, this further work looked at the justification for prioritising each area of work, how each could contribute to the Well-being Goals, what work is currently ongoing and what more could be done.

At their meeting in June 2017 the Board considered the response analyses for four of the six topic areas and agreed that five of the priority areas would be further developed in inform the objectives of the Well-being Plan. In relation to the housing priority area, the Board view was that this was too narrowly focused and agreed to replace it with the following priority:

- Sustainable communities with a focus on our most disadvantaged areas.

In formulating its Well-being Plan, the Board has emphasised a move away from the compartmentalism that characterised some of the work under the Single Integrated Plan, and should also be based on the 5 ways of working under the Sustainable Development Principle.

Starting in July 2017, facilitated events were held that engaged with a wide range of key stakeholders through the bi-annual Caerphilly Standing Conference and Caerphilly Voluntary Sector Liaison Group. Attendees were asked to consider how they felt they could work together in a more integrated and collaborative way on the 6 priorities. During workshop session they were asked to provide input in particular on those priorities they would not normally engage with, and the results were enlightening for both those participating and the PSB, with many new ways of working and linkages identified.

Following these engagement workshops a comprehensive detailed review of all the response analysis data, engagement feedback and suggestions was then completed. What emerged very strongly was a clear sense that all the stakeholders felt very positive about the development of the Well-being Plan. However, there was a clear need to facilitate a step change in leadership style, communications and engagement to enable a more consistent approach and understanding of how services and support can contribute to sustainable services.

What was clear was that people and places were critical to well-being, that there should be a focus on early years, and that to make the changes that the Board requires there would need to be significant changes to the way we work currently.

Consideration of all this information led to the development of the Positive Caerphilly approach incorporating Positive Change, a Positive Start, Positive People and Positive Places.

How We will Deliver – Key Principles

1. Involving our Communities

The communities of Caerphilly county borough have provided a wealth of insight into the conditions they, and their children, require for well-being. The Board is grateful for the time, effort, and careful consideration of all those that have helped to shape the local well-being objectives. As we move into delivery against the Well-Being Plan we are keen to keep this dialogue open. Only by working with local residents, their representatives and the private and third sector can we hope to achieve our shared objectives. The Board welcomes direct contact from local communities to understand the lived experiences of people living and working within the area. For further information on contacting the Board see “The Caerphilly We Want” website:

<https://your.caerphilly.gov.uk/publicservicesboard/>

Understanding the horizons, the experiences, and concerns of children and young people is potentially the most useful lens through which to shape activity in relation to future generations. The views of the county borough’s young people will continue to be important to the Board. The Junior and Youth Forums of the county borough (and wider youth engagement) will be used to refine and refocus activity over the lifetime of this plan. Annual priorities are selected by the Junior and Youth Forums, and the Board has committed to receive future presentations and assist in meeting these priorities on an annual basis.

2. Identifying Key Preventative Activities

Identifying the preventative activities that can be delivered collaboratively amongst Board members and with communities will be an ongoing process. Allocating resources to partnership activity is a challenge when faced with decreasing budgets; however, it is only by working together that improvements to well-being can be made.

The Well-Being Delivery Plan that supports the work of the Board does not sit under priority areas, themes, or delivery groups. Rather, it identifies a series of outcome orientated actions and activities to respond to the 'wicked' issues facing the county borough. The identified areas have been supported by action planning with partners and communities. As areas of work are delivered in collaboration, and across the aims and objectives of contributing partners, so they integrate across the well-being objectives of each public body and contribute to the National Well-being Goals for Wales. The Board has deliberately avoided a tick-box matrix of where each action contributes to a Prosperous Caerphilly, a Resilient Caerphilly, a Healthier Caerphilly, a More Equal Caerphilly, a Caerphilly of Cohesive Communities, a Caerphilly of Vibrant Culture and Thriving Welsh Language, and a Globally Responsible Caerphilly, which provided the structure for the Well-being Assessment.

The objectives of this plan and associated actions are so intrinsically interlinked that exercises to demonstrate integration have limited value.

3. How Will We Track Progress?

The Caerphilly We Want Delivery Plan will set the actions to be taken in collaboration and the expected timeframe for completion of each area of work. Lead bodies and key Board member responsibilities have been allocated to each activity area.

Progress against each action area will be assessed on a quarterly basis by the Board's delivery leads, who will be responsible for ensuring continuous progress to complete the actions they are responsible for. Where there are relevant, collectable performance indicators these will be used to demonstrate progress. However, qualitative assessment of progress is equally valid, particularly if that qualitative assessment has come from a member of the public. Where relevant and illustrative of progress, case study vignettes will be used to demonstrate effectiveness.

Population outcome data offers the most demonstrable long-term measure of progress. Population outcome data changes less frequently than output data and it must be remembered that in some cases the commitment to actions are for the long-term and changes in outcome data may not be seen for some time; neither can they be attributable to a single intervention in most cases.

Appendix 1(1)

The national indicator set (where it can be extrapolated for the county borough area) will be used at each release. Again the national indicators will not match closely to actions, however, the national measurement will show progress over time for the area.

The Public Service Boards in Gwent have commissioned Happy City (<http://www.happycity.org.uk/>) to develop:

- i. A Happy Communities Index to report on the conditions for well-being at various geographical levels across Gwent. It will help the Boards to understand and assess the determinants of well-being and establish the foundation for better decision-making and resource use for improving the lives of our residents.
- ii. A Happiness Pulse for Gwent, which will be an accessible, informative tool that will measure three key areas of personal well-being – how people feel, how they act and how they relate to others, as well as exploring how residents engage with life in their communities. It will be designed to be engaging and informative for individuals whilst giving vital data to businesses, communities and the public sector on how they can better support improvements in well-being.

In the round, the combination of outputs, case studies, population outcomes, national indicators, and Happy Communities data will track progress over time.

4. How Will we be Accountable?

Delivery leads will be responsible to the Board under the Board's existing Performance Management Framework. In addition, a lead sponsor/champion will be nominated from within the Board's membership to have oversight and accountability for delivery for particular areas of the plan. The Board receives quarterly exception reports at each of its meetings. Exceptions that are deviating from the expected trajectory, either positive or negative, are brought to the attention of the Board at each of its meetings so that recognition, or corrective action, can be taken where necessary.

Performance reports are placed on the monitoring section of "The Caerphilly We Want" website and as part of the meeting papers for each quarterly Board meeting.

<https://your.caerphilly.gov.uk/publicservicesboard/content/monitoring-scorecards>

The Local Authority Partnerships Scrutiny Committee receives a summary exception report at each of its meetings and has the ability to call Public Service Board Members to account for delivery progress.

The Caerphilly We Want Well-being Delivery Plan

It is important to note that although the Delivery Plan will be divided into the 4 Positives: Change, Start, People, and Places; action areas, projects and actions will often contribute to more than one 'Positive'. They can and are likely to vary in size and impact. They will be collaborative in nature and, as a matter of course, will have two or more partners and on larger projects could have significant multi agency involvement.

Each action area will have identified aims, and will operate on a task and finish basis. Each area will have lead officers nominated by the PSB who will oversee the work and report on progress to their PSB Positive Action nominated Board Champion.

Lead officers will co-ordinate and drive forward projects and actions with the support of officers from PSB partner organisations and, where appropriate, residents or community groups identified to be part of the working group. The working group for each action area will develop its own action plan incorporating short, medium and long-term actions. These action plans will be agreed by the Board.

Reporting will be on an "exceptions basis" by the PSB Champion to the Board, meaning that specific reports will only be provided to the Board should issues need to be brought to their attention, either positive or negative. Aside from Board reporting, should PSB members or others wish to be informed of progress on any of the work streams they should contact the Lead Officers.

Each action area will provide an annual report of progress against its agreed aims and actions.

The Caerphilly We Want Delivery Plan A shared commitment to cross-sectoral change

Positive Change-

Communications

- Develop and implement a meaningful, long term engagement strategy to involve and inform stakeholders
- Produce and promote a “Caerphilly Prospectus” setting out the positive elements of the county borough
- Jointly communicate the positive messages about the county borough to our residents, businesses and potential inward investors

Working together

- Seek to establish the necessary links and systems to facilitate joint working and sharing of good practice
- Identify and implement joint projects that provide benefits from partnership working and the sharing of resources
- Provide training and awareness raising with all PSB member organisation staff so that they understand the importance of the work on well-being, what is required and how they contribute

Procurement

- Seek to ensure that when we spend our money we maximise the benefits to our communities by using our procurement processes to spend budgets locally where ever possible
- Seek to work together to maximise the value for money we gain by joint procurement
- Secure the maximum community benefits from the contracts we let
- Seek to ensure that where possible, the goods and services we procure reflect the sustainable development principle by being sustainable, low carbon and ethically responsible

Asset Management

- Map our assets and seek to maximise their use and value including sharing of physical assets
- Work together to reduce our energy use and increase our generation of green energy
- Work together to increase the use of electric vehicles and the infrastructure to support them

Positive Start Giving our future generations the best start in life

Adverse Childhood Experiences

- Improve awareness of the importance of early life experiences on the long term health, social and economic prospects of children within PSB organisations, schools and communities
- Share and explore best practice amongst PSB organisations to understand and highlight the long term impact of ACEs on individuals, their families, their future children and grandchildren.
- Explore how the PSB can deliver its services through an ACE informed lens.

Building Resilience

- Share and explore the evidence, amongst PSB organisations, that interventions for children and young people, especially the most vulnerable, could lead to long term savings, by reducing the risk of health and social problems and by improving education, training and employment prospects
- Prepare a green infrastructure strategy to ensure green spaces and renewable technology form an integral part of new developments.
- Develop mechanisms and support for residents to become actively involved, and to “do things for themselves”

Positive People Empowering and enabling all our residents to achieve their full potential

Volunteering

- Develop a co-ordinated programme of volunteering, maximising it as a route to personal well-being and employment, including promoting corporate volunteering

Apprenticeship Programme

- Establish an all age apprenticeship programmes across PSB member organisations with co-ordinated points of access

Keeping people healthy across the life course

- Advocate for a move away from short term project / programme funding and performance reporting mechanisms, to create a preventative system wide way of working that supports people to take more control of their health and well being
- Invest in the well being of our workforce(s)
- Implement the regional Care Closer to Home Strategy

Plan and secure sustainable and accessible health and social care services that meet current and future needs and address health inequalities

- Explore new workforce models with partners to incorporate a wider variety of professionals with different skills and expertise to reflect the needs of the population.
- Increase the understanding of the benefits of preventative work within PSB organisations
- Identify how the contribution of the environment and green spaces to health and wellbeing can be maximised.

Positive Places Enabling our communities to be resilient and sustainable

Sustainable Communities

- Agree a definition of a “sustainable community” and the elements that contribute to it.
- Support the “Coalition for Change” approach in Lansbury Park as a pilot aimed at identifying methodologies that can be rolled out to other communities.
- Work with housing partners to pilot projects that contribute to sustainable communities

Safer Communities

- Work with regional partners to create safe, confident communities and promote community cohesion.
- Work to tackle irresponsible use of green space including grass fires, fly tipping and off-roading

Protect and enhance the local natural environment

- Focus on education and behaviour change to help everyone understand why green spaces and biodiversity are important.
- Identify and remove the barriers to people accessing green spaces (transport/ location, knowledge etc.)
- Link communities with the management and promotion of the local environment, to encourage them to take ownership of their local environment.

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PARTNERSHIPS SCRUTINY COMMITTEE – 14TH SEPTEMBER 2017

SUBJECT: PUBLIC SERVICES BOARD PERFORMANCE- SUMMARY OF LATEST EXCEPTION REPORTS

REPORT BY: CORPORATE DIRECTOR SOCIAL SERVICES

1. PURPOSE OF REPORT

- 1.1 To provide a summary of performance under the current single integrated plan, 'Caerphilly Delivers', of the Caerphilly Public Services Board.

2. SUMMARY

- 2.1 The Caerphilly Public Services Board (PSB) performance management framework was presented to Partnerships Scrutiny Committee at its meeting of the 15th of February 2017. Committee requested that a performance report be provided at each meeting summarising, on an exception basis, the performance against the current public sector partnership plan. For the purposes of this report the performance summary is provided against the current single integrated plan, pending the PSB's first well-being plan for the county borough area.
- 2.2 The Caerphilly Public Services Board operates under a performance management framework that sets out and monitors the performance of partners against the current partnership plan. The summary provided below is the performance to end of June 2017 and has been considered by the PSB's Delivery, and Leads Groups. It reflects the exception reporting provided to the PSB at its meeting of the 5th of September 2017.

3. LINKS TO STRATEGY

- 3.1 The Caerphilly Public Services Board has a statutory responsibility to contribute to the 7 National Well-being Goals for Wales. They must set local well-being objectives for the area and must take all reasonable steps to meet those objectives. In so doing the PSB must contribute to:

- A prosperous Wales
- A resilient Wales
- A healthier Wales
- A more equal Wales
- A Wales of cohesive communities
- A Wales of vibrant culture and thriving Welsh language
- A globally responsible Wales

- 3.2 The performance management framework of the PSB is one of the means by which it demonstrates that it has taken all reasonable steps to meet its objectives and contribute to the Well-being Goals.
- 3.3 Pending the development of the well-being plan for the area the Caerphilly Public Services Board have determined that they will continue to deliver the former Local Service Board's single integrated plan. The current partnership delivery themes are:
- Greener Caerphilly
 - Healthier Caerphilly
 - Learning Caerphilly
 - Prosperous Caerphilly
 - Safer Caerphilly

4. THE REPORT

- 4.1 The Caerphilly PSB is continuing to deliver the existing single plan, 'Caerphilly Delivers', while the Well-being Plan is being developed under the Well-being of Future Generations (Wales) Act 2015. The Well-being Plan will be in place from May 2018; thereafter Committee will receive performance reporting under the new plan for the area.
- 4.2 For the current partnership plan quarterly scorecards demonstrate progress against actions and targets under each theme. These are supported by highlight reports that present any deviations from expected delivery, either positive or negative. The highlight reports are used to draw the PSB's attention to issues the may wish to note or consider.
- 4.3 Highlight reports under each of the five delivery themes of the single integrated plan are presented to each PSB meeting. Those considered at the meeting of the Caerphilly Public Services Board on the 5th of September 2017 can be found on the 'current minutes' section of the Board's website. This report summarises the highlight reports under each of the five themes; Greener Caerphilly, Healthier Caerphilly, Learning Caerphilly, Prosperous Caerphilly and Safer Caerphilly. Further information is provided in the associated scorecards.
- 4.4 The PSB's theme Delivery Groups are responsible to the Leads Group which meets on a quarterly basis to discuss the content of the scorecards and review highlight reports. The Leads Group is comprised of a single lead officer for each theme area at a senior rank in the relevant organisation. The current Leads Group membership is:

Greener Caerphilly – Katy Stephenson, Executive Director, Groundwork Wales
Healthier Caerphilly – Sam Crane, Head of Partnerships and Networks, ABUHB
Learning Caerphilly – Keri Cole, Chief Education Officer
Prosperous Caerphilly – David Whetter, Principal Engineer, Communities
Safer Caerphilly – Chief Inspector Paul Staniforth

Leads Group members are responsible for progress against each theme area and onward reporting to the PSB. Delivery and Leads Groups operate under terms of reference agreed by the Caerphilly PSB.

- 4.5 The cycle of performance meetings for 2017/2018 is:

| | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 |
|---------------------------------|----------------------------|---------------------------|---------------------------|----------------------|
| Delivery Group | 10 th August | 9 th November | 8 th February | 3 rd May |
| Leads Group | 24 th August | 23 rd November | 21 st February | 17 th May |
| Public Services Board | 5 th September | 5 th December | 6 th March | 5 th June |
| Partnerships Scrutiny Committee | 14 th September | | 15 th March | |

All scorecards and full highlight reports are posted on the PSB website, 'The Caerphilly We Want' in the interests of openness and transparency. Hyperlinks to the relevant pages are provided at Background Papers, below.

4.6 GREENER CAERPHELLY EXCEPTION SUMMARY

| Priority area | Summary |
|---|--|
| Improving local environmental quality | The first ever home nations international fly fishing competition took place on the River Ebbw in June. 251 trout were caught by 20 competitors, with Wales taking the team win. The competition was possible due to significant regeneration of the river in recent years. |
| Reducing the causes and adapting to the effects of climate change | -87% of the boroughs schools now have Green Flag status. -Electric vehicle charge points have been installed at Ty Penallta and Tir-y-berth. A trial vehicle has been used by a number of services to allow consideration of a switch to electric engines as current leases expire. |
| Maximising the use of the environment for health benefits | No exceptions to delivery. |

4.7 HEALTHIER CAERPHELLY EXCEPTION SUMMARY

| Priority area | Summary |
|--|---|
| Improve lifestyles of the population in the county borough so that people recognise and take responsibility for their own health and well-being and make use of the opportunities and support available to them. | The 'Living Well Living Longer' programme is delivered by ABUHB and Public Health Wales. Figures for December 2015 to November 2016 show that the programme invited in 3939 people, aged 40-64, not currently on a chronic disease register, in the north of the borough (11 GP practices) and Lansbury Park (3 GP practices). Onward referrals were: 219 to Stop Smoking Wales 98 to Adult Weight Management 78 to National Exercise Referral 98 to Living Well Living Longer Advisory Service 5 to Gwent Drug and Alcohol Service 16 to Communities First |
| Reduce the variation in healthy life expectancy in the county borough so that health and well-being of individuals experiencing disadvantage improves to the levels found among the advantaged. | The majority of current Communities First projects will be phased out from December 2017. Some work will continue under new funding streams. The Employability Fund will work alongside the Communities 4 Work |

| | |
|--|--|
| | programme and the Legacy Fund will focus on prioritised geographical areas. Decisions on health interventions will be dependent on the emerging needs within these communities. Although Welsh Govt. have indicated that they expect other public services to take responsibility for some lost provision. |
|--|--|

4.8 LEARNING CAERPHILLY EXCEPTION SUMMARY

| Priority area | Summary |
|---|---|
| Improve the level of basic skills and the number of achieved qualifications (formal and non-formal) to improve the life opportunities for families. | No exception to delivery. |
| Develop a multi-agency approach to address the impact of poverty on pupil attainment. | <p>The Flying Start programme is experiencing significant difficulties in recruiting Health Visitors due to competition with 'Health Child Wales' recruitment. Referrals to ante-natal support programmes are not consistent across all Flying Start areas.</p> <p>Due to the withdrawal of Communities First funding the youth projects delivered by The Hub will be phased out by December 2017. The geographical focus of the replacement Legacy Fund may mean that some elements may continue in St James and St Martins however this will be dependent on emerging need.</p> |
| Ensure children, young people and families have the skills and resources to access job opportunities. | CCBC is an early implementer area for the 30 hours free childcare offer for Wales. Parents in the mid-valleys east area (Argoed, Blackwood, Cefn Forest, Crumlin, Newbridge, Pengam, Penmaen, Pontllanfraith) working more than 16 hours per week, at minimum wage, with a child aged 3 or 4 in foundation phase could be eligible for 20 hrs free top up childcare. The offer will be rolled out across Wales by 2021. 47 providers have registered their interest in joining the scheme. |

4.9 PROSPEROUS CAERPHILLY EXCEPTION SUMMARY

| Priority area | Summary |
|--|--|
| Improve local employment opportunities including access to opportunities across a wider geographical area. | <p>-DWP figures indicate that the claimant count for Jobseekers Allowance is at its lowest level for several years. However those remaining on benefit are the hardest to help. 19,510 residents are claiming benefits with 11,180 claiming Employment Support Allowance.</p> <p>-Jobcentre Plus have informed that the number of jobs available is no longer an issue but that skills and work readiness of those seeking work are a problem. This issue is the focus of City Deal and Valleys Taskforce attention.</p> |
| Improve standards of housing and | -Grant funding has been obtained to work |

| | |
|---|---|
| communities giving appropriate access to services across the County Borough. | with Eon to improve the energy efficiency of properties in Lansbury Park. -‘Unique Places’ for town centres was launched in June. A pop up shop guide and brochures for Blackwood and Bargoed have been produced. -Additional footfall in town centres due to cinema screening and spring fair (Bargoed), Caerphilly Food Festival, Armed Forces Day and Blackwood Beach Party. |
| Provide support to enable local people to compete for all employment opportunities. | The Islwyn High School development achieved significant community benefits. 1465 weeks of support to long term unemployed, work experience and apprenticeships. 84% of procurement from Welsh SME’s, 92% of workforce from Wales. |

4.10 SAFER CAERPHILLY EXCEPTION SUMMARY

NB* All crime data is correct at the time of reporting but may fluctuate as incidents are investigated and potentially reclassified

| Priority area | Summary |
|---|--|
| Reduce incidents of anti-social behaviour and reduce the fear of becoming a victim of anti-social behaviour. | 1426 incidents of ASB were recorded by Gwent Police in the first quarter of the year. This was a slight reduction (26 incidents) on the same period last year. ASB referrals continue to receive a multi-agency response. Over the long term the trend is markedly downwards. |
| Reduce crime and the fear of crime for the residents of the county borough. | There has been an increase in crime figure of 541 offences. Mainly due to national categorisation changes. Criminal damage accounts for 19% of the increase and is partly due to the re-categorisation of grass arson as criminal damage. |
| Reduce the harm caused to communities through substance misuse. | The existing Designated Public Place Orders that restrict the drinking of alcohol in town and village centres across the borough will be converted to new Public Spaces Protection Orders by October 2017, a requirement of the Anti-social Behaviour, Crime and Policing Act 2014. Signage will be changed over the coming months. There are a significant number of old style signs that have to be replaced to allow continued enforcement. |
| Support domestic abuse victims and their families and raise awareness of domestic abuse, violence against women and sexual violence | No exceptions to delivery. |
| Improve the education, information, early intervention, prevention and harm reduction in relation to substance misuse in the County Borough | No exceptions to delivery. |

- 4.11 Gwent Association of Voluntary Organisations (GAVO) represents the third sector on the PSB. Its delivery arrangements cut across all priority theme areas under the current single integrated plan. The GAVO exception report for the first quarter of the year notes a number of highlight areas; 119 volunteers were placed, £113,226 of funding was obtained and notified to GAVO, 74 funding advice enquiries were responded to, 206 trustee enquiries were received-exceeding expectations. £900,000 of funding applications were supported but will not be determined until later quarters, depending on the funding provider. The impact of Communities First changes is beginning to be felt by the sector with a decrease in room bookings, projects and vocational training affecting revenue. The new Well-being Plan will harness the work of the third sector more closely and work has begun on reviewing the current third sector agreement and committee terms of reference.

5. WELL-BEING OF FUTURE GENERATIONS

- 5.1 This report contributes to the Well-being Goals set out in the Links to Strategy above. It is consistent with the five ways of working as set out in the sustainable development principle in the Act, since it allows Partnerships Scrutiny Committee to consider how the actions of the Public Services Board are:
- Long Term – Balancing short-term needs with the needs to safeguard the ability to also meet long-term needs
 - Prevention - Acting to prevent problems occurring or getting worse to help public bodies meet their objectives
 - Integration – Considering how the well-being objectives may impact upon each of the well-being goals, or on the objectives of other public bodies
 - Collaboration – Acting in collaboration with any other person that could help the board to meet its well-being objectives
 - Involvement – Involving people with an interest in achieving the well-being goals, and ensuring that those people reflect the diversity of the area which the body serves.

6. EQUALITIES IMPLICATIONS

- 6.1 This report is for information purposes only, so the Council's full Equalities Impact Assessment process does not need to be applied. The impetus of the legislation, in respect of a 'More Equal Wales', does however support equalities issues and so the work of the PSB considers equalities requirements throughout.

7. FINANCIAL IMPLICATIONS

- 7.1 There are no financial implications in relation to this report.

8. PERSONNEL IMPLICATIONS

- 8.1 There are no personnel implications in this report.

9. CONSULTATIONS

- 9.1 This report has been sent to the consultee listed below and all comments received are reflected in this report.

10. RECOMMENDATIONS

- 10.1 That Committee consider the summary performance under the Performance Management Framework of the Caerphilly Public Services Board and make any recommendations or comments.

11. REASONS FOR RECOMMENDATIONS

- 11.1 To allow Partnerships Scrutiny Committee to discharge their responsibilities under Section 35 of the Well-being of Future Generations (Wales) Act 2015 having regard to the Welsh Government Guidance for Local Authority Scrutiny Committees on the scrutiny of Public Services Boards .

12. STATUTORY POWER

- 12.1 Section 35 of the Well-being of Future Generations (Wales) Act 2015.

Author: Kathryn Peters, Corporate Policy Manager, Caerphilly CBC and PSB
Coordinator

Committees: Councillor Jamie Pritchard, Chair
Councillor Dianne Price, Vice Chair
David Street, Corporate Director, Social Services
Rob Hartshorn, Head of Public Protection
Mike Eedy, Principal Accountant
Anwen Rees, Senior Policy Officer (Equalities and Welsh Language)
Shaun Watkins, Principal HR Officer

Background papers:

Monitoring pages PSB website-
Scorecards

<https://your.caerphilly.gov.uk/publicservicesboard/content/monitoring-scorecards>

Full Highlight Reports (Current Minutes)

<https://your.caerphilly.gov.uk/publicservicesboard/content/current-minutes>

Welsh Govt guidance on the scrutiny of Public Services Boards-

<http://gov.wales/docs/dpsp/publications/170817-public-services-boards-guidance-en.pdf>

Appendices:

Appendix 1:

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